**General terms and conditions for camping year 2021**

(please read before you arrive 😉)

**General**:

1. Team members of team Wega are your hosts. Team Wega can be reached through the reception, or via the telephone number noted in front of the reception window.
2. Arriving at the campsite is possible after 13.00 and preferably before 18.00 hrs. Departure needs to have happened before 12.00 hrs. In consultation with Team Wega, it is possible to deviate from this rule, during as well as outside of high season (provided the pitch is not reserved, a late check out costs €12,50).
3. On arrival, you need to report at the reception, where you can register. Even if you have made an appointment with family/acquaintances, please check in at the reception first.
4. If you have booked more than one pitch, we urge you to ask the other campers to report to reception immediately on arrival. They will be registered separately (per pitch) for calamities’ and administration’s sake.
5. If the reception is closed, please follow the instructions on the board in front of the reception window and register during the next opening hours. Registration needs to have happened one day after your arrival at the latest.
6. The Nature Campsite has 2 elevations on the Big Field. These are only for tents, not for cars/campers/caravans.
7. Place your camping equipment in such a way that the place number pole is the centre of your camping equipment.
8. We kindly ask you to use a special camping mat with a very open weave structure as a ground sheet.
9. The Nature Campsite is entirely car-free. After loading/unloading your car, park it in the designated parking area.
10. Small trailers of up to 1.5 m² may remain with the camping equipment, larger trailers can be parked at the car park.
11. It is not allowed to park a (trailer) car or motorbike at La Roulotte, the WegaTipi, the Camping Houses and Campers’ hut+. For this, you need to use the car park.
12. The camper shall ensure that fellow campers and/or third parties visiting the camper and/or staying with the camper comply with these conditions.
13. Visits must be reported to reception at all times, or when reception is open again. Adults pay €2.50 for a visit and children up to 12 years of age pay €2.00.
14. After 22:00 hrs, it should be (whisper)quiet on the premises.
15. The possession of a Nature Camping Card is obligatory. Such a card is available at the reception for €15.95.
16. Use of audio equipment is only permitted if the sound is inaudible for your fellow campers.
17. Only one piece of camping equipment is allowed to occupy one pitch, i.e. a camper van, caravan, folding trailer or tent. An extra tent is exempted and may be placed on the pitch too.
18. Additional tent(s) need to be positioned to the left and/or right of your camping equipment.
19. On the Nature Campsite, you have to drive at a walking pace (5 km/hour). No children behind the driving wheel.
20. Children under the age of 6 may only use the sanitary building under supervision of a parent.
21. To prevent clogging and jamming of the sewer pump, it is not permitted to flush damp toilet paper, sanitary towels and nappies through the toilet!
22. Please dispose of the above mentioned in the bins on the toilets.
23. If you have an order delivered by a (meal)delivery service, ask whether the delivery service can wait for you at the barrier, to prevent them from driving onto the campsite.
24. Smoking is not permitted in the sanitary building and our accommodations.
25. Party tents and event tents are not allowed, not even as an awning.
26. In case of bad weather, you can use Wegaland, our Bad Weather Accommodation.
27. Wifi is available in the immediate vicinity of WegaLand.
28. Waste is separated as much as possible at our Nature Campsits. Please contribute to this!  You will find the waste bins (e.g. P(lastics) M(etals) D(rink cartons), glass, waste paper) at the side of the sanitary building, at "Fiets&Meer" (Bicycles and more),
29. PMD rubbish bags are available free of charge at reception.
30. DO NOT dump bulky waste (such as agricultural plastic, camping chairs, tables, air mattresses and other bulky waste) in the waste bins. Take it home with you!
31. Chemical toilets and all other toilet buckets should be emptied in the designated disposal area on the side of the sanitary building, at "Fiets&Meer" (Bicycles and more).

**Reservations/deposits/cancellations:**

1. Reservations for a camping pitch or 1 of the accommodations can be made via www.natuurkampeerterreinweert.nl, under "reserve" (for questions/inquiries call 0031 85-0022282).
2. The reservation is a fact if you have received a written (email) response from Team Wega;
3. Team Wega reserves the right to refuse deviant reservations without any reason, or to impose special conditions on reservations of this kind.
4. On booking one of the accommodations, you have received a booking confirmation and the conditions. Please read them carefully!
5. When booking a camping pitch, please read the terms and conditions on the website carefully.

**Payment conditions for campers camping on a camping pitch:**

1. We charge a deposit for the pitch, the number of campers and the number of nights,
2. You must pay 30% within 10 days through bank transfer to the bank account number indicated in the confirmation email;
3. Reservations are based on the pitch and the number of campers. Other costs ,such as electricity, extra tents, etc, will be charged upon arrival,
4. The above does not apply to the HePi arrangements, which are subject to separate agreements that will be sent to you by e-mail.
5. In case of non-payment, Team Wega will transfer the claim to a collection agency. Any additional costs will be at the expense of the camper.
6. A change of reservation has to be communicated to Team Wega in time by phone or email.

**Cancellation policy:**

These cancellation conditions do not apply to the accommodations. The terms and conditions of the accommodations will be sent to the camping guest, along with the confirmation, by email.

In low season, a pitch can be cancelled free of charge.

The amount of money to be cancelled consists of the pitch + the campers + number of nights.

Cancelling a pitch during high season:

1. In case of cancellation up to 1 month before the planned date of arrival: no cancellation fee, 100% refund of the deposit,
2. in case of cancellation after 1 month before the planned date of arrival, 0% refund,
3. Your reservation expires if the deposit conditions are not met.
4. The balance must be paid no later than the day of departure. To avoid hustle and bustle at the reception, it is often best if you pay a few days before departure.
5. Campers who have booked an accommodation: see the conditions attached to the booking confirmation you received by e-mail.

**Campfires and BBQs:**

1. It is not allowed to make (open) fires of any kind on the pitch.
2. There is a special campfire area on the Wega Nature Campsite. This campfire place is for general use by campers.
3. In consultation with Team Wega, you can make use of the campfire place. Please note: only in consultation with Team Wega and in the presence of an adult, the adult will provide a shovel and bucket of water (available through Team Wega).
4. The use of a BBQ is permitted, **provided that**:
* There is constant supervision by an adult camper.
* The BBQ is at least 30 cm above the ground and does not cause burns on the ground. Preferably, the BBQ should be placed on a tile, available from reception.
* The BBQ is not lit with highly flammable liquids such as petrol, methylated spirit, petroleum, etc.
1. A bucket of water should be placed near the BBQ. The BBQ should only be used to prepare food. It should not be used as a furnace.
2. Afterwards, the still smouldering residues should be extinguished with water.
3. The charcoal of the BBQ must be extinguished on the campfire spot, not in nature or on the premises.
4. It is possible that in periods of long draught prohibit the making of campfires or use of BBQs on the Nature Campsite because of the drought. (Local) authorities make this decision. Team Wega will announce this in good time at the Nature Camping Ground.
5. If you want to light a fire on your pitch, you can only do so with Wega stoves made available by Team Wega. These can be rented or booked at reception.
6. An instruction on how to use the Wega stoves can be found in the stove when you pick it up at the reception.
7. It is possible that Team Wega addresses you about the above listed conditions, among other things for your and our safety! 😊Please always respond with due respect.